

Regional Freight

DATA PROTECTION PRIVACY POLICY

This policy explains when and why we collect personal information about our clients and customers, how we use it and how we keep it secure and your rights in relation to it.

We may collect, use and store your personal data, as described in this policy and as described at the point of collection.

We reserve the right to amend this data privacy policy from time to time without prior notice. You are advised to check our website www.regionalfreight.co.uk for any amendments periodically.

WHO ARE WE?

We are Regional Freight Services Ltd and can be contacted at; Regional House, Airport cargo Terminal, Norwich Airport, NR6 6EU

WHAT INFORMATION WE MAY COLLECT AND WHY

We will only collect your information in line with relevant regulations and law and this may relate to any of our services you apply for, currently use or have used in the past.

You are responsible for making sure you give us accurate and up to date information which may include but is not limited to; company names, location addresses, e-mail addresses, telephone numbers, company registration numbers, VAT registration numbers and contacts.

PURPOSE LEGAL BASIS OF PROCESSING

We will only use your information where we are allowed to by law e.g. carrying out an agreement we have with you.

Fulfilling a legal obligation, because we have a legitimate business interest or where you agree to it.

We have implemented general accepted standards of technology and operational security in order to protect personal data loss, misuse, or unauthorised alteration or destruction.

We will notify you promptly in the event of any breach of your personal data which might expose you to serious risk.

WHO WILL WE SHARE YOUR INFORMATION WITH

We may share your information with other companies we work in partnership with. We may also share your information with others outside of our organization such as the CAA, HMRC as well as credit reference and fraud protection agencies.

We will never sell your data, we will not share this data with any third parties without your prior consent (which you are free to withhold) except where required to do so by law or as set out in the paragraph above.

HOW LONG WE'LL KEEP YOUR INFORMATION

We will keep your information for as long as you have a relationship with us. After that relationship ends, only where we may need it for our legitimate purposes e.g. to help us respond to queries or complaints or for other reasons such as responding to requests from regulators.

TRANSFERRING YOUR INFORMATION OVERSEAS

Your information may be transferred and stored in countries outside of the European economic area, including some which may not have laws that provide the same level of protection for personal information. When we do this, we'll ensure it has an appropriate level of protection.

YOUR RIGHTS

You have a number of rights relating to your information e.g. to see what we hold, to ask us to share it with another party, ask us to update incorrect or incomplete details, to object to or restrict processing of it or to make a complaint.

CONTACT

Regional Freight Services Ltd
Regional House
Norwich Airport Industrial Estate
Norwich
NR6 6EU